

KRISHNA KANTA HANDIQUI STATE OPEN UNIVERSITY

PGDHRM 2nd Sem. Examination, 2015

Paper Code: PGDHRM 05

Paper : Principles of Organizational Behaviour

Time: 3 hours Maximum marks: 80

The figures in the margin indicate full marks for the questions

- 1 Answer any five questions from the following $2 \times 5 = 10$
- What are the four factors included in self theory?
 - What is meant by values?
 - What are the characteristics of organizational change?
 - What are the styles of leadership?
 - State any four qualities of a good leader.
 - State any two features of employee morale.
 - What are the components of management information system?
- 2 Answer any three questions from the following $4 \times 3 = 12$
- What are the functions of culture?
 - Explain the conditions under which Autocratic Leadership is usually used.
 - What are the factors to be taken into account in adopting a particular style of leadership?
 - Explain individual morale and a group morale.
 - What are the functions of management information system?
- 3 Answer any three questions from the following $6 \times 3 = 18$
- Explain the process of formation of attitudes.
 - What are the different types of value?
 - What are the internal reasons of organizational change?
 - What are the factors affecting employee morale?

- e Write any six characteristics of management information system.
- 4 Answer any four questions from the following $10 \times 4 = 40$
- Explain the concept of human behavior and the nature of people.
 - What are the various divisions in organization culture?
 - Explain the ways of managing resistance to change.
 - Explain the term leadership and its features.
 - Explain the concept and steps of management information system.
 - Explain methods which can be applied in evaluating employee morale.