

PGDHRM 2nd Semester Examination 2013
Paper - V
(Principles of Organization Behaviour)

Time : 3 Hrs.

Full Marks : 80

1. Answer the following questions

2×5 = 10

- (a) What are the intellectual abilities?
- (b) What is meant by reactive change?
- (c) Explain the concept of morale.
- (d) Discuss two functions of Management Information System.
- (e) What is free-rein leadership style?

2. Answer any three questions from the following

4×3=12

- (a) Explain the factors that are included in self-theory.
- (b) Discuss in brief the 'Theory Z Organizational Culture'.
- (c) Explain the important reasons for which individual employees or trade union resist change.

- (d) Show the relationship between morale and productivity.
- (e) Discuss the criteria for evaluation of the information supplied by Management Information System.

3. Answer any three questions from the following

6×3=18

- (a) Describe the characteristics that help us to understand the concept and nature of culture.
- (b) Explain some of the most common external reasons of organizational change.
- (c) Discuss the importance of leadership in management.
- (d) Suggest some suitable measures to improve employee morale.
- (e) Discuss the merits of Management Information System.

4. Answer any four questions from the following

10×4=40

- (a) Discuss the various theories of learning.
- (b) Discuss the process a manager need to follow to introduce change successfully.
- (c) What are the functions of a leader? Also discuss the qualities of a good leader.
- (d) Discuss Likert's four system of management. Which type of management would you recommend for better

industrial relations and higher productivity.

- (e) Discuss the application of MIS in different activities of an organization.
- (f) Describe the different types of culture. How does authoritarian culture differ from participative culture?

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